

A. CALL TO ORDER:

A Special Meeting of the Troy City Council was held on Monday, July 27, 2026, at City Hall, 500 W. Big Beaver Rd. Mayor Baker called the meeting to order at 6:01 PM.

B. ROLL CALL:

- a) Mayor Ethan Baker
Annalisa Bluhm
Theresa Brooks
Rebecca A. Chamberlain
Hirak Chanda
Mark Gunn
David Hamilton-Absent
- b) Excuse Absent Council Members:

Council Member Hamilton participated virtually in the conversation due to being out of the county.

C. PUBLIC COMMENT:**D. BUSINESS STATED IN THE SPECIAL MEETING NOTICE:****D.1. EMS Performance Evaluation**

City Manager Nastasi began the discussion by introducing the representatives from Star EMS who are present. Fire Chief Hullinger presented the history and current status of EMS services. Deputy City Manager Bruner discussed response times for EMS.

There was discussion about response times, how they have improved since January, and the differences in reporting of response times between the current and previous service provider.

Council Member Gunn asked if it would be possible to have Troy Dispatch directly dispatch EMS. Communications Supervisor Kalef explained the logistics and challenges with Troy Dispatch handling EMS dispatch directly, and why the EMS companies handle their own dispatch services.

Council Member Chamberlain asked if EMS will be a topic included on the upcoming resident survey. Communications Director Flynn answered that she will verify that EMS will be a topic in the survey.

Council Member Hamilton asked if there would be better service with the other deployment model. Deputy City Manager Bruner responded that if the deployment model is changed, it would not benefit

the residents. He said that data should reflect as much information as possible that can be shared responsibly. He commented that there are opportunities to focus on reducing every component of response times.

City Manager Nastasi ended the discussion by encouraging City Council to keep questions coming. He said they will continue holding monthly meetings, providing monthly reports to City Council, and holding Special Meetings to evaluate the services.

E. OTHER BUSINESS: (Only with consent in accordance with City Charter Section 4.3)

F. ADJOURNMENT

The Meeting **ADJOURNED** at 7:05 PM.



Mayor Ethan Baker



M. Aileen Dickson, MMC, MiPMC3
City Clerk